

Olympus Capital Limited

Privacy Policy

Effective Date: 13 August 2026

Last Updated: 13 August 2026

This Privacy Policy describes how Olympus Capital Limited collects, uses, discloses, and protects personal data belonging to visitors of our website and users of our Services, wherever in the world they are located.

1. Introduction

Olympus Capital Limited, a company incorporated and registered under the laws of Saint Lucia with registration number EA – 2024-00085, having its registered office at ACE Corporate Services Inc., Top Floor, Rodney Court Building, Rodney Bay, Gros Islet, Saint Lucia ("Olympus", "the Company", "we", "us", "our"), respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains what personal data we collect, why we collect it, how we use and protect it, who we share it with, and what rights you have in relation to it. It applies to visitors of our website, prospective clients, and clients across all jurisdictions from which our Services are lawfully accessed, and should be read together with our Terms and Conditions and Risk Disclosure Statement.

By accessing our website or using our Services, you acknowledge that you have read and understood this Privacy Policy. Where consent is required as a legal basis for processing under Applicable Law, we will seek that consent separately.

2. Scope of this Policy

This Policy applies to personal data we collect through our website, Platform, mobile applications, customer support channels, marketing activities, and any other interaction you have with us, whether as a visitor, prospective client, or existing client. It does not apply to third-party websites or services that we may link to, which are governed by their own privacy policies.

3. Who We Are — Data Controller

For the purposes of applicable data protection laws, Olympus Capital Limited is the data controller responsible for your personal data. Our contact details are set out in Section 21 (Contact Us) below.

4. Information We Collect

4.1 Identity and Contact Data

Full name, date of birth, nationality, gender, government-issued identification documents (such as passport or national ID), proof-of-address documentation, photograph or selfie used for identity verification, email address, telephone number, and residential address.

4.2 Financial and Suitability Data

Bank account and payment card details, source-of-funds and source-of-wealth information, employment and income information, trading experience, investment objectives, and risk tolerance, collected in connection with account opening, KYC/AML checks, and (where applicable) client-classification assessments.

4.3 Technical and Usage Data

IP address, device identifiers, browser type and version, operating system, referral source, pages visited, time and duration of visit, click-stream data, cookies and similar tracking technologies (see Section 8), and geolocation data derived from your IP address or device settings.

4.4 Trading and Account Data

Account number, transaction history, order history, open and closed positions, deposit and withdrawal records, Account balance, and communications relating to your Account.

4.5 Communications Data

Records of correspondence with our customer support, compliance, or sales teams, including emails, chat transcripts, and, where legally permitted and disclosed to you, call recordings.

4.6 Marketing Preferences

Your preferences regarding receipt of marketing communications, and records of your interaction with such communications.

5. How We Collect Information

We collect personal data directly from you when you register for an Account, complete verification procedures, contact customer support, subscribe to marketing communications, or otherwise interact with our website and Services. We also collect data automatically through cookies and similar technologies, and, in limited circumstances, from third parties such as identity-verification providers, payment processors, credit-reference and sanctions-screening agencies, and publicly available sources.

6. Legal Bases for Processing

Where the data protection law of your jurisdiction requires identification of a legal basis for processing (as is the case, for example, under the EU/UK General Data Protection Regulation), we rely on one or more of the following: (a) performance of a contract with you, or to take steps at your request prior to entering into a contract; (b) compliance with a legal obligation, including AML/KYC and sanctions-screening obligations; (c) our legitimate interests, including fraud prevention, service improvement, and direct marketing, provided such interests are not overridden by your rights; and

(d) your consent, where consent is the applicable basis (for example, for certain marketing communications or non-essential cookies), which you may withdraw at any time.

7. How We Use Your Information

- To open, verify, administer, and maintain your Account, including performing KYC, AML, and sanctions/PEP screening.
- To provide, operate, and improve the Services, including trade execution, customer support, and Platform functionality.
- To process deposits, withdrawals, and other payment transactions.
- To communicate with you regarding your Account, transactions, and changes to our Documents.
- To send you marketing communications about our products and services, where you have opted in or where otherwise permitted by Applicable Law, and to allow you to opt out at any time.
- To detect, investigate, and prevent fraud, money laundering, terrorist financing, market abuse, and other unlawful activity.
- To comply with legal and regulatory obligations, including responding to requests from regulators, courts, and law-enforcement authorities.
- To manage risk, conduct internal audits, and enforce our Terms and Conditions.
- To analyse usage of our website and Services for product development and security purposes.

8. Cookies and Tracking Technologies

We use cookies, web beacons, and similar tracking technologies to operate our website, remember your preferences, analyse traffic, and deliver targeted advertising. Cookies may be "session" cookies (deleted when you close your browser) or "persistent" cookies (which remain until they expire or are deleted).

Categories of cookies we may use include: strictly necessary cookies (required for core website functionality); performance and analytics cookies; functionality cookies (to remember your preferences); and targeting/advertising cookies. Where required by Applicable Law, we will request your consent before placing non-essential cookies, and you can manage or withdraw your consent through your browser settings or our cookie-preference tool, where available.

9. Sharing and Disclosure of Information

We may share your personal data with: (a) affiliates and representative offices of the Company, including our UAE and Thailand offices, for administrative and support purposes; (b) service providers who process data on our behalf, such as identity-verification providers, payment processors, cloud-hosting providers, customer-relationship-management platforms, and Platform/technology providers (for example, trading-platform providers); (c) banking and payment partners; (d) professional advisers, including legal, accounting, and audit firms; (e) regulators, tax authorities, courts, and law-enforcement agencies, where required by Applicable Law or in response to a valid legal request; (f) a prospective buyer or successor entity in connection with a merger, acquisition, reorganisation, or sale of assets; and (g) any other party with your consent.

We do not sell your personal data to third parties for their own independent marketing purposes without your consent.

10. International Data Transfers

As an international business with operations and service providers in multiple countries, your personal data may be transferred to, stored, and processed in countries other than your country of residence, including Saint Lucia, the United Arab Emirates, Thailand, and the jurisdictions in which our service providers operate, which may have data protection laws different from, and potentially less protective than, those of your home jurisdiction.

Where we transfer personal data of individuals located in jurisdictions that impose restrictions on cross-border data transfers (such as the EEA/UK), we will use appropriate safeguards, such as standard contractual clauses or equivalent mechanisms, where required by Applicable Law.

11. Data Retention

We retain personal data for as long as necessary to fulfil the purposes described in this Policy, including to satisfy legal, regulatory, tax, accounting, AML/KYC record-keeping, and reporting requirements, and to establish, exercise, or defend legal claims. Retention periods vary depending on the type of data and applicable legal requirements, but AML/KYC-related records are generally retained for a minimum period following account closure as required by applicable AML regulation. Upon expiry of the applicable retention period, we will securely delete or anonymise your data.

12. Data Security

We implement technical and organisational measures designed to protect personal data against unauthorised access, alteration, disclosure, or destruction, including encryption in transit, access controls, and staff training. However, no method of electronic transmission or storage is completely secure, and we cannot guarantee absolute security. You are responsible for keeping your Account credentials confidential and for notifying us promptly of any suspected unauthorised access.

13. Your Rights

Depending on the data protection law applicable to you, you may have some or all of the following rights in relation to your personal data: the right to access the personal data we hold about you; the right to rectify inaccurate or incomplete data; the right to request erasure of your data; the right to restrict or object to processing; the right to data portability; the right to withdraw consent at any time, without affecting the lawfulness of processing carried out before withdrawal; and the right to lodge a complaint with a supervisory authority (see Section 20).

To exercise any of these rights, please contact us using the details in Section 21. We may need to verify your identity before actioning a request, and certain rights may be limited where we have an overriding legal obligation to retain or process the data, such as AML/KYC record-keeping requirements.

14. Region-Specific Disclosures

14.1 European Economic Area and United Kingdom

If you are located in the EEA or the UK, we process your personal data in accordance with the EU/UK General Data Protection Regulation, relying on the legal bases described in Section 6. You have the rights described in Section 13 and the right to lodge a complaint with your local data protection authority.

14.2 California and Other U.S. State Privacy Laws

The Company does not offer or solicit Services to residents of the United States (see our Terms and Conditions). Where any California Consumer Privacy Act (CCPA)/California Privacy Rights Act (CPRA) or similar state-law rights nonetheless apply to a person interacting with our website, such person may have rights to know, delete, correct, and opt out of the sale or sharing of personal information, which may be exercised using the contact details in Section 21. We do not sell personal information as defined under the CCPA/CPRA.

14.3 Other Jurisdictions

Where you are located in a jurisdiction with its own data protection framework (for example, Brazil's LGPD, South Africa's POPIA, or similar laws in the Middle East or Asia-Pacific), we aim to honour rights broadly equivalent to those described in Section 13 to the extent applicable, and will comply with mandatory local requirements where they apply to our processing of your data.

15. Children's Privacy

Our Services are not directed to, and are not intended for use by, individuals under the age of eighteen (18). We do not knowingly collect personal data from minors. If we become aware that we have inadvertently collected personal data from a minor, we will take steps to delete such data promptly.

16. Marketing Communications and Opt-Out

Where you have consented to receive marketing communications, or where Applicable Law otherwise permits, we may contact you by email, SMS, telephone, or Platform notification about our products, services, and promotions. You may opt out of marketing communications at any time by using the unsubscribe link in our emails or by contacting us directly. Opting out of marketing communications does not affect our ability to send you essential service-related communications.

17. Automated Decision-Making

We may use automated tools, including risk-scoring and sanctions/PEP-screening systems, to support fraud prevention, AML compliance, and account risk assessment. Where such processing produces a legal or similarly significant effect on you, you may request human review, subject to the limitations described in Section 13.

18. Third-Party Links

Our website and communications may contain links to third-party websites or services, including social media platforms and payment providers. We are not responsible for the privacy practices or content of such third parties, and we encourage you to review their respective privacy policies.

19. Changes to this Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or Applicable Law. The "Last Updated" date at the top of this Policy indicates when it was last revised. Material changes will, where practicable, be notified to you by email or via a notice on our website.

20. Complaints and Supervisory Authorities

If you have concerns about how we handle your personal data, please contact us first using the details in Section 21 so that we can attempt to resolve the matter. Depending on your jurisdiction, you may also have the right to lodge a complaint directly with your local data protection supervisory authority.

21. Contact Us

For questions, requests, or complaints regarding this Privacy Policy or our handling of your personal data, please contact us at support@olympuscapitalfx.com, or write to us at Olympus Capital Limited, c/o ACE Corporate Services Inc., Top Floor, Rodney Court Building, Rodney Bay, Gros Islet, Saint Lucia.